The Registrar's Office provides information and services to students via OASIS, the University's Online Access Student Information System. Using their Net ID and self-declared password, students can register and drop/add courses, process address changes, access registration appointment and hold information, request privacy, view their grades and order transcripts. Students can also browse the University Schedule of Classes.

Although technology is being used as an enabler to provide better service, Registrar’s staff provides in-person information and services in its lobby area as well as over the telephone.

The Office of the Registrar maintains the official academic records for all students and course registrations for currently enrolled students.

Note: Each student must be aware of the University’s academic policies and procedures insofar as they affect him/her.

Immunization Policy

I. INTRODUCTION (Purpose and Intent of the Policy)

In order to ensure the health and wellbeing of the entire community, The University of South Florida System (USF System) requires the following immunizations, prior to registration and specific immunization to reside in on-campus housing.

II. STATEMENT OF POLICY (#33-002)

A. ALL STUDENTS MUST HAVE PROOF OF IMMUNITY (defined in Sec. D. below) AS FOLLOWS:

- MEASLES: Proof of Immunity.
- RUBELLA: Proof of Immunity.
- HEPATITIS B: Proof of Immunity or signed waiver declining the vaccine.
- MENINGITIS: Proof of Immunity or signed waiver declining the vaccine except as listed in Sec. B. below.

B. IN ADDITION, STUDENTS RESIDING IN ON-CAMPUS HOUSING MUST HAVE PROOF OF IMMUNITY AS FOLLOWS:

- MENINGITIS: Proof of Immunity required, as declining by waiver of this vaccine is not acceptable for students in on-campus housing. No student will be assigned housing without proof of vaccine.

C. HEALTH HISTORY FORM

All students must complete and sign the USF Medical History Form.

D. PROOF OF IMMUNITY

Students must provide Proof of Immunity for each disease as follows:

1. MEASLES:
   a. Medical documentation of immunization with TWO (2) DOSES of live measles virus vaccine on or after the first birthday and administered at least 28 days apart. Persons vaccinated with killed, or an unknown vaccine, prior to 1968 must be revaccinated. Persons born before 1957 may be considered to have had a natural infection, and therefore meet the proof of immunity requirement. The documented date of immunization for measles should indicate the day, month, and year. However, month and year will suffice if the month and year indicate that the immunization was given at least 13 months after the month of birth, OR
   b. Copy of laboratory (serologic) evidence of measles immunity (IgG rubeola titer), OR
   c. A written, dated statement signed by a physician on his/her stationery that specifies the date seen and stating that the person has had an illness characterized by a generalized rash lasting three (3) or more days, a fever of 101˚ Fahrenheit or greater, a cough, and conjunctivitis, and, in the physician's opinion, is diagnosed to have had the 10 day measles (rubeola).

2. RUBELLA:
   a. Medical documentation of immunization with live rubella virus vaccine on, or after, the first
birthday. Persons born before 1957 may be considered to have had a natural infection, and therefore meet the proof of immunity requirement. The documented date of immunization for rubella should indicate the day, month, and year. However, month and year will suffice if the month and year indicate that the immunization was given at least 13 months after the month of birth, OR
b. Copy of laboratory (serologic) evidence of rubella immunity (IgG rubella titer).
3. HEPATITIS B:
   a. Medical documentation of immunization with 3 doses of Hepatitis B vaccine, OR
   b. Copy of laboratory (serologic) evidence of Hepatitis B immunity (anti-HBs titer).
4. MENINGITIS:
   Medical documentation of immunization with Meningitis vaccine at age 16 or later or signed waiver of the vaccine. Declining by waiver of this vaccine is not acceptable for students in on-campus housing. No student will be assigned housing without proof of vaccine.

E. EXEMPTIONS WILL BE CONSIDERED AS FOLLOWS:
   1. RELIGIOUS: Religious exemptions - contact USF Student Health Services for an application.
   2. MEDICAL: Requests for temporary or permanent medical exemptions must be submitted to USF Student Health Services by the attending physician and must include reason for exemption and duration of exemption.
   3. ON-LINE COURSES: Students registered in 100% on-line courses may be exempt from the requirements of this Policy. However, if a student registers for any on-campus course at any time, the immunization requirements of this Policy will be in effect for all future courses.

In the event of a disease outbreak, students exempted from immunization requirements may be requested by the University, at the direction of public health officials, to show titer Proof of Immunity, become immunized, or remain off campus for the duration of the outbreak. All requests for exemptions will be reviewed to ensure consistency in application.

F. CONSEQUENCES:
   Students who fail to comply with the requirements as stated above will be blocked from registration, restricted from on-campus housing assignment, and/or a registration hold will be placed on their record. In specific circumstances a temporary override may be granted, however, vaccination requirements must be completed before further registration in subsequent terms will be permitted and current registration may be suspended if any deficiency in immunization status is identified.

HEALTH CARE INSURANCE REQUIREMENT FOR INTERNATIONAL STUDENTS
   The State University System of Florida requires that all international students have medical insurance in order to register for classes at USF.

   Immunization and vaccinations questions may be directed to Student Health Services, 813-974-2331.

Registration for Admitted Degree-Seeking Students
   Continuing degree-seeking students register by appointment for their next semester’s courses during the preceding term, using the OASIS system. Appointment times and instructions for all registration periods are online for the appropriate semester at www.registrar.usf.edu.

   Prior to initial registration, all newly admitted undergraduate students are required to participate in an orientation/academic advising program on the USF campus to which they are admitted. Newly admitted students receive Orientation/Academic Advising/Registration instructions from the USF Office of Orientation.

   Registered students may make course schedule adjustments from the time of their initial registration through the first week of classes. (Deadline information is available in the Academic Calendar.)

   Degree-seeking students who do not register prior to the first day of classes may late-register the first week of classes, however, a $100.00 late registration fee is charged during this week. (See the section on fees for additional information and the appropriate term’s Schedule of Classes for dates.) To avoid cancellation of registration, fees are due and payable for all registered courses of record on the fifth day of classes (end of drop/add period). (See Academic Calendar for dates.)

   NOTE: A Mandatory Medical History Form is required for all students (regardless of age). According to Florida Administrative Code Rule 6C-6.001(5), “Each student accepted for admission shall, prior to registration, submit on a form, provided by the institution, a medical history signed by the student.”
Course Attendance at First Class Meeting

USF Policy 10-006

This policy has been put into effect so that USF may effectively utilize classroom space and to ensure that all students have maximum opportunity to enroll in classes where demand exceeds availability of seats and to avoid overpayment of financial aid for students who are not enrolled at the outset of the academic term.

Students are required to attend the first class meeting of undergraduate courses for which they registered prior to the first day of the term. Names of students who register prior to the first day of the term are shown on the first class roll in Canvas for each course section. The first day class roll is used by instructors to drop students who do not attend the first day of class. Students having extenuating circumstances beyond their control and who are unable to attend the first class meeting must notify the instructor via email using the University’s course management system (i.e., Canvas) prior to the first class meeting to request waiver of the first class attendance requirement. To avoid fee liability and academic penalty, the student is responsible for insuring that he/she has dropped or been dropped from all undesired courses by the end of the fifth (5th) day of classes. For Saturday only courses or courses that begin on a Saturday, students are expected to contact the Registrar’s office on their respective USF campus to drop the course(s).

USF’s distance learning students must log-in to their course(s) during the first five (5) weekdays from the calendar start date of their online course(s) and complete requirements specified in the course syllabus to be counted as having attended and to avoid being dropped from the course. Students who are unable to log-in to their course(s) due to circumstances beyond their control must notify the instructor via email using the University's course management system (i.e., Canvas) prior to the calendar start date of the course to request waiver of the first class attendance requirement.

Note: The Registrar’s Office does not add students to any courses. Students are required to add a course via OASIS.

Cancellation before First Class Day

Students may cancel their registration by notifying the Office of the Registrar in writing prior to the first day of classes. If fees have already been paid, the student may request a full refund of fees from the Office of Purchasing and Financial Services.

Course Syllabus

A syllabus is an academic agreement that establishes the academic relationship between instructors and students in a course and is used as the basis for communication and accountability. A syllabus of instruction for each course is available at the beginning of each class. Among the items communicated are course requirements, materials, and objectives; expected learning outcomes; and a general grading scale. The syllabus is subject to revision due to various exigencies or to better facilitate instruction, and will not include unreasonable additions to the workload described in the original syllabus. Contents of the syllabus are subject to change with reasonable notice and any syllabus change will be declared to all members of the course.

Course Notes and Recording

USF Policy 10-048

As part of the education and learning experience, enrolled students routinely take course lecture notes. With the permission of the instructor, students may record lectures as well. Lecture notes and recordings involve the intellectual property rights of instructors and the University of South Florida’s (USF) regulation of the commercial use of such notes or recordings. This policy sets forth limitations on, and the University of South Florida’s regulation of the use of notes/recordings.

Students may take notes during lectures/class presentations and, with the permission of the instructor or as authorized by the Office of Academic Support and Accommodations for Students with Disabilities and with the instructor’s knowledge, make a recording of the lecture/presentation. Such notes and recordings may be used for individual or group study, or for other noncommercial purposes reasonably arising from the student’s enrollment.

Notes, recordings, handouts and other material provided by the instructor cannot be exchanged or distributed for commercial purposes or for any purpose not related to a student's study or enrollment absent the express written authorization of the instructor.

Selling or distributing notes, handouts, etc. without authorization or using them for any commercial purpose without the express written permission of the University of South Florida and the instructor is a violation of the USF Student Code of Conduct.

Commercial Activities on the USF Campus: USF Regulation 6.026 and Policy No. 0-018, concerning distribution of material and solicitation on campus, prohibit commercial activity on campus with certain expressly enumerated exceptions. Unless authorized by the University of South Florida in advance and explicitly permitted by the instructor,
the sale or taking of class notes and/or recordings constitutes unauthorized commercial activity in violation of the foregoing Regulation.

General Attendance

Students are expected to attend classes. An academic program or individual instructor may require a specified level of attendance as a condition for successfully completing a course. Likewise, instructors may assign a portion of final course grades based on attendance and participation. Faculty must inform students of attendance requirements on syllabi.

Instructors should accommodate excused absences by making arrangements with students ahead of time (when possible) or by providing a reasonable amount of time to make up missed work. Arranging to make up missed work is the responsibility of the student. For graded work that requires participation in situ (e.g., discussions, group activities, and some labs), instructors will attempt to provide reasonable alternatives that accomplish the same learning outcomes. Nevertheless, an instructor may determine that missing a certain amount of participation-dependent activities (whether excused or not) precludes successful accomplishment of learning outcomes. In cases like this, instructors, academic advisors, or academic deans may advise students to withdraw from such courses. In cases where excused absences are anticipated in advance, advice on successful accomplishment of learning outcomes can be given at (or before) the start of a term.

There are two categories of excused absences for which accommodations will be made: scheduled and unscheduled. Scheduled absences involve time conflicts that are known in advance, for which students have notified their instructors. Acceptable reasons for scheduled absences include observation of religious holy days, court-imposed legal obligations (e.g., jury duty and subpoenas), special requirements of other courses and university-sponsored events (e.g., performances, athletic events, judging trips), and requirements of military service. Employment schedules, athletic training and practice schedules, and personal appointments are not valid reasons for scheduled absences. Unscheduled absences involve unforeseen emergencies such as illness, injury, hospitalization, deaths in the immediate family, consequences of severe weather, and other crises. Students should contact instructors as soon as possible in these cases. Instructors may require documentation or verification to excuse unscheduled absences.

Care will be given to schedule required classes and examinations in view of customarily observed religious holy days. No student shall be compelled to attend class or sit for an examination at a day or time prohibited by his or her religious belief.

Any student who believes he or she has been treated unfairly with regard to the above may seek review of a complaint through established Student Academic Governance Procedures (found in the Graduate and Undergraduate catalogs and those provided by the University’s Office of Diversity and Equal Opportunity.

Procedures for Excused Absences and Make-up Work

Students must notify their instructors of scheduled absences (for approved reasons as noted above) at the beginning of each academic term. Pointing out specific conflicts with scheduled examinations or other scheduled assignments/activities should be part of this notification. In the event of an emergency unscheduled absence (as described above), students must contact their instructors as soon as possible and provide documentation if required.

If an excused absence coincides with an examination, the student (1) will be given a reasonable opportunity to make up the exam or (2) will not have that work averaged into the student’s grade, as agreed to between the student and the instructor. Counting the missed examination as a lowest score to be dropped at the end of the term does not constitute a reasonable opportunity. If an excused absence coincides with other graded work (e.g., homework collection, quizzes, presentations, activities, etc.), the student shall be given a reasonable opportunity to make up such work or shall not have that work averaged into the student’s grade, at the discretion of the instructor.

As noted above, however, an instructor may determine that excessive absences (whether excused or not) may threaten or preclude a student’s successful completion of a course. Similarly, making up work for unexcused absences may be allowed or declined entirely at the discretion of the instructor.

Documented Jury Duty

The University respects the need for all citizens to serve on a jury when called to duty. If a student serves as a juror, class absences will be considered excused when the student provides advance notice to the instructor, the instructor acknowledges the request, and the student provides written verification of jury selection and proof of service.

Any potential student juror may notify the court of conflicts or undue hardship and request an excuse from service. The individual student must make the decision as to whether jury service will present an undue hardship and then take the affirmative action to request to be excused from service and may need to provide a written explanation to the court. If a student does not request to be excused and is selected to serve, the student may miss a prolonged period of time resulting in the inability to complete the academic requirements of classes.
Documented Medical Attention for Illness

Students are excused for absences due to documented illnesses that require medical attention. While students should not attend class with infectious conditions, even if medical attention is not sought, the decision to excuse absences from undocumented illnesses is at the discretion of the individual instructor. Consideration should also be given to students whose dependent children experience serious illness. Extended illnesses may interfere with the successful completion of courses, and in such cases a student should contact his or her college by the deadline to drop a course. After the drop deadline, students may submit an Academic Regulations Committee (ARC) petition with proper documentation to drop a course or withdraw for medical reasons. Students may find additional information through their college ARC representative.

Alternative Academic Process for Seriously Traumatized Students

An alternative academic process is provided for those seriously traumatized students who have received assistance from the Center for Victim Advocacy and Violence Prevention or Student Health Services when the professionals of those centers have reviewed the personal and confidential information related to the student’s experience to determine appropriate actions for the student. The USF Center for Victim Advocacy and Violence Prevention, the Counseling Center and Student Health Services will assist in determining appropriate actions, including waiving certain academic regulations to accommodate the student’s needs. The appropriate center will send the student petition—with the recommended action—to the Associate Dean of Undergraduate Studies who will assist with the process after reviewing the request.

Medical Amnesty (Student Reporting)

USF Policy 30-004

The University of South Florida System (USF System) supports an inclusive learning environment that promotes the health and safety of all members of the University community. This Amnesty Policy seeks to diminish fear of University-imposed disciplinary and/or conduct sanctions in emergency situations due to alcohol and/or other drug use or misuse. Any student who qualifies for amnesty under this policy will not be charged with violations of any of the University System Student Codes of Conduct as those Codes relate to consumption and/or use of alcohol and/or drugs. Under this Policy, students who seek or receive emergency medical assistance for themselves or students who seek assistance for another student experiencing an emergency related to the consumption of alcohol and/or other drug use or misuse may qualify for amnesty. Although students who qualify for amnesty may be exempt from the Student Conduct process, they may be required to complete educational measures and pay for any incurred cost associated with those requirements.

Early Notification of Instructor Requirement for University Sponsored Activities

The University recognizes the importance of participation in University-sponsored activities such as musical and theatrical performances, athletic competition, and debate. It also recognizes that such participation may result in conflicts with scheduled class times. It is the responsibility of participating students to provide a full list of anticipated conflicting days to instructors by the end of the first week of the term, and directors and advisors of University activity programs have an obligation to assist students with this task. Students are responsible for identifying potential absences specific to a particular class and notifying individual instructors of these conflicts, especially for conflicts with scheduled examinations. Please note that a general schedule for a team or ensemble does not satisfy this notification requirement. Students should provide instructors with addenda (e.g., end-of-season tournaments, newly scheduled events, or rescheduled events) that result in new conflicts as soon as they are available. Directors and advisors of University activity programs should consult with participating students prior to registration to help them choose courses that do not have excessive anticipated conflicts.

Early Notification Requirement for Observed Religious Days

USF Policy 10-045

In accordance with USF Policy 10-045, USF faculty members will try to avoid scheduling examinations on customarily observed religious holidays. Students must provide written notice to their instructors at the beginning of each academic term if they expect to be absent for a class or announced examination for the observance of religious holy days. In any case, no student shall be compelled to attend class or sit for an examination at a day or time when such activity is prohibited by his or her religious belief, as long as the student has provided timely notice.

If a student believes that an instructor or program has not responded reasonably to a timely notice of expected observance of religious days, he or she may seek review of a complaint through established University Academic
Grievance Procedures (found in the Graduate and Undergraduate Catalogs) and those provided by the University’s Office of Diversity and Equal Opportunity.

**Adds**

After a student has completed his/her registration on the date assigned, he/she may add courses until the add deadline specified in the Academic Calendar. See the appropriate semester’s University Schedule of Classes for detailed instructions and dates online at [http://www.registrar.usf.edu/ssearch/search.php](http://www.registrar.usf.edu/ssearch/search.php).

**Drops/Withdrawals**

A student may drop a course(s) during the drop/add periods (first five days of classes) and no entry of the course(s) will appear on any permanent academic records. No tuition or fees will be assessed for course(s) dropped within that period.

A student may withdraw from a course(s) between the second and tenth week of the semester (except for summer sessions - see the Summer Schedule of Classes for dates). However tuition and fees will be assessed for any course(s) withdrawn by the student after the first week. The student’s academic record will reflect a “W” grade for any course(s) withdrawal between the second and tenth week of the semester. Under specific conditions, refund of tuition and fees may be requested in writing from the Office of the Registrar.

Students who withdraw may not continue to attend classes.

Effective Fall 2011, all undergraduate students will be limited to a total of five course withdrawals while enrolled as a degree-seeking or a non-degree seeking undergraduate student at USF. The five course withdrawals will be limited to three course withdrawals for students with less than 60 semester credit hours, and two course withdrawals for students with more than or equal to 60 semester credit hours. Only in extenuating circumstances will approval be granted for more than five course withdrawals. Appeals for additional course withdrawals due to extenuating circumstances must be submitted to the Academic Regulations Committee in the college of the student’s academic major.

**Auditing Privileges and Fees**

A student who wishes to sit in on a class to review the course material may do so; however, the student is not allowed to take exams, earn grades, or receive credit.

The student’s status for that class is an audit and his/her presence in the classroom is as a listener. Audit status must be obtained only during the first five days of the term by filing an Audit Form and a date-stamped permit from the college/department on the campus where the course is being offered, with the Registrar’s Office. IN-STATE fees are assessed for all audit courses.

**Excess Hours Surcharge**

**USF Regulation 4.0102**

In 2009, the Florida Legislature implemented Section 1009.286, Florida Statutes to encourage students to complete their baccalaureate degree as quickly and efficiently as possible. It established what is commonly referred to as an “Excess Credit Hour Surcharge.” The provisions of this section became effective for students who entered a Florida community college or a Florida state university for the first time in the 2009-2010 academic year and thereafter.

The bill requires universities to add a surcharge to each credit hour taken in excess of the total hours calculated, based on a percentage defined in law. See the following table:

<table>
<thead>
<tr>
<th>Students Entering as FTIC SUS (First Time in College State University System of Florida) or FTIC FCS (First Time in College Florida College System)</th>
<th>Fees to be Charged</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prior to Fall 2009</td>
<td>None</td>
</tr>
<tr>
<td>Fall 2009 – Summer 2011</td>
<td>50% for credits above 120% of total program hours</td>
</tr>
<tr>
<td>Fall 2011 – Summer 2012</td>
<td>100% for credits above 115% of total program hours</td>
</tr>
<tr>
<td>Fall 2012 and thereafter</td>
<td>100% for credits above 110% of total program hours</td>
</tr>
</tbody>
</table>

The surcharge is assessed only on the tuition portion of the semester hour cost, not on the fees.
The number of total program hours required for the baccalaureate degree will be identified by the student’s declared major. This is typically 120 semester hours, although, some programs have been approved to require more than 120 semester hours.

For further information, visit the Registrar’s website at: www.registrar.usf.edu.

Note: No institution may waive the excess hours surcharge as the language of the statute is mandatory.

Repeat Course Surcharges

Initiated by the Florida Legislature (H.B. 1545 of 1997) to reduce costs, all state universities must monitor undergraduate student progress and charge students the “full cost of instruction” for certain repeats of undergraduate courses. This policy became effective Fall 1997 and requires USF to charge students a substantial per credit hour surcharge when they attempt a course three or more times at USF, unless the course is specifically designed to be repeated or is required to be repeated by their major. Requirements to earn a passing or higher grade than previously earned in a course do not exempt the surcharge. Students will be required to pay the surcharge in addition to the appropriate in-state or out-of-state tuition rates. It is important to note that all attempts count, including withdrawals after the first week of classes and courses with incomplete grades.

The University may grant exceptions to this rule based on extenuating circumstances and financial hardship. However, the University may only approve one appeal per course. The exceptions included in the Statute are extenuating circumstances and financial hardship and are defined as follows:

Extenuating circumstances are those circumstances determined by the University to be exceptional and beyond the control of the student and may include but not be limited to serious illness, documented medical condition preventing completion; death of an immediate family member, involuntary call to active duty; university error, other emergency circumstances or extraordinary situations. Documentation, regardless of the situation, must be submitted with the request for a waiver of this surcharge.

The criteria used by the universities for determining financial hardship should include, but not be limited to, qualification for federal need-based financial aid. Students with other documented financial hardships may also be considered.

The student must fill out a Fee Adjustment Request Form and indicate the request is for a waiver of the repeat course surcharge. They must also submit a statement that explains their request and provide all documentation relating to it. The completed form with documentation should be submitted to the Office of the Registrar for consideration.

Academic Advising for Undergraduate Students

USF seeks to guide all students in selecting programs and courses best suited to their personal abilities, educational interests, and career objectives. Students who have been admitted to the University and have chosen their major area of study may visit their designated academic advising office housed in one of the ten colleges offering baccalaureate degrees. Others who have not yet declared a major should visit the TRansitional Advising Center (TRAC).

All admitted students are strongly encouraged to establish an advising relationship with a college or TRAC and visit their advisors to keep abreast of any policy, procedural or curriculum changes that may affect them. Newly admitted freshmen students are required to meet with an academic advisor each semester until they have earned 30 credit hours. It is important for students to keep in mind that although the University provides advising services to assist students with academic planning, it is each student’s responsibility to see that all graduation requirements are met.

Tracking Academic Progress of Students

(ATLAS: Advanced Tracking Leading to Academic Success)

ATLAS is the University of South Florida’s academic advising and monitoring system that provides students with a recommended track plan for each major. The track plan is the optimal sequence of courses that complete the bachelor’s degree in four years (8 semesters) for most programs. The plan for each major may be viewed online via the Undergraduate Studies website or by meeting with your program’s academic advisor.

Students’ academic progress is monitored fall, spring and summer semesters to ensure that they are on course to earn their degrees within four years; Summer semesters, however, do not contain critical tracking criteria so that students may engage in other opportunities such undergraduate research, education abroad, or complete outstanding criteria from another semester.

Students are responsible for checking their own progress and are encouraged to contact their academic advisors with any questions concerning their programs of study. In addition, academic advisors may contact students who are not making appropriate progress. Students who intend to change their majors should do so as early as possible to ensure they receive the most efficient advice regarding critical tracking criteria.
DegreeWorks Academic Advising System

Web Address: https://degreeworks.usf.edu/

DegreeWorks is the University of South Florida’s computer-assisted advising tool that provides real-time advice, promotes student success, and speeds time to graduation. The reports produced by DegreeWorks are available to active degree seeking undergraduate students through its web interface available at: https://degreeworks.usf.edu/.

DegreeWorks creates personalized reports by matching the student’s academic record (both USF and transfer courses) against the requirements of the student’s degree program. Students can use the “What If” worksheet to explore different degree programs by creating a tailored curriculum including majors, concentrations, and minors. The “Look Ahead” feature is available for students to see how a proposed schedule of classes will be used toward completing their degree.

Transcript Information

Transcripts of a student’s USF academic record may be released only by authorization of the student online at http://usfonline.admin.usf.edu/or in person or by writing to the Office of the Registrar. By law, requests must include the student’s identification number, the date and the student’s signature or through OASIS, the University of South Florida’s Online Access Student Information System. Login with your Net ID and self-assigned password which is, essentially, your electronic signature. In order for transcripts to be issued, the student must have no financial obligations to the University or any hold restricting receipt of the transcript. Transcripts are normally mailed/ready for pick-up within two working days after the request is received.

Letter requests must include: (1) date of request and student’s current address; (2) student ID number and full name; (3) name and complete address of recipient; and (4) number of copies and special instructions, such as, “hold for degree statement” or “hold for current term grades,” and the student’s signature. Degree statements are posted approximately four to six weeks after the graduation ceremony. Current term grades are posted approximately one week after the final exams end. If grades for the current term are needed, clearly indicate that the transcript request is to be held for grades.

To order transcripts by mail, send payment ($10.00 per copy, check or money order only) and letter to:
   Transcript Clerk, Registrar’s Office
   USF-SVC 1034
   4202 E. Fowler Avenue
   Tampa, FL 33620-6950

To order a transcript in person, hand-carry payment (check, money order or cash) and letter to USF Cashier’s Office in SVC 1039.

Note: Transcript fees are subject to change.

Student Records Policy

USF Regulation 2.0021

Pursuant to the provisions of the Family Educational Rights and Privacy Act (“FERPA”; 20 USC Par. 1232g), 34 CFR Par. 99.1 et seq, Florida Statutes Sub. Par. 1002.22 and 1006.52 and USF Regulation 2.0021, Florida Administrative Code, students have the right to:
1. Inspect and review their education records
2. Privacy in their education records
3. Challenge the accuracy of their education records
4. Report violations of FERPA to the FERPA Office, Department of Education, 400 Madison Avenue, SW, Washington, D.C. 20202 and/or bring actions in Florida Circuit Court for violations of USF Regulation 2.0021, Florida Administrative Code.
5. Copies of the University’s student records policy, USF Rule 6C4-2.0021, may be obtained from:
   University Registrar or USF Agency Clerk
   SVC 1034 Office of the General Counsel
   4202 Fowler Avenue 4202 Fowler Avenue - ADM 250
   Tampa, Florida 33620 Tampa, Florida 33620

Release of Student Information

Pursuant to requirements of the Family Educational Rights and Privacy Act (FERPA), the following types of information, designated by law as “directory information,” may be released via official media of USF (according to USF policy):

Student name, local and permanent addresses, telephone listing, major field of study, participation in officially recognized activities and sports, weight and height of members of athletic teams, dates of attendance, degrees and
awards received, full- and part-time status, and the most recent previous educational agency or institution attended, and other similar information.

The University Directory is, published on-line by the University, and, therefore, is accessible to the public, as well as to students, faculty, and staff.

Students must inform the USF Office of the Registrar in writing (forms available for that purpose), if they wish directory information to be withheld. Such requests must be received within the first two (2) weeks of the semester and will remain in effect until the student has not been enrolled at USF for three (3) consecutive terms.

Notification to the University of refusal to permit release of "directory information" via the University Directory must be received no later than the end of the first week of classes in the Fall Semester.

Confidentiality Policy

In the interest of openness and building trust with our students, USF now affords students the right to limit data usage and sharing of their information, without having to request non-disclosure of directory information under the Family Education Rights and Privacy Act (FERPA). Pursuant to the requirements of FERPA, the following types of information designated by law as "directory information" can be released, if the student has not requested privacy or non-disclosure: Name, Date of Birth, Address, Telephone, Major, Dates of Attendance, Enrollment Status, Degrees, and Prior Institutions Attended.

All other student data is considered to be protected.

Under new University policy which is less restrictive than Privacy under FERPA, students may now request confidentiality as a way to "opt out" from having their personal contact information (i.e. name, address, telephone) disclosed to vendors, credit card companies, or outside agencies that are not providing a service that would otherwise be performed by the University. To request confidentiality, go to: https://www.registrar.usf.edu/privacy/.

Academic Record

The student’s academic record shall not be changed after the student has graduated.

Administrative Holds

A student may be placed on administrative hold by failure to meet obligations to the University. When a student is on administrative hold, he/she may not be allowed to register, receive a diploma, or receive a transcript. Settlement of financial accounts must be made at the University Cashier’s Office. Each student placed on administrative hold should determine from the Office of the Registrar which office placed him/her in this status and clear the obligation with that respective office.

Student Information Changes

Notifications regarding changes of address, name, residency, and citizenship should be filed promptly with the Office of the Registrar.